

HC Facilities Department – % of Hrs for Proactive vs. Reactive Work-BS

Performance Measure

Percentage of Man Hours used for Proactive (preventative maint.) work versus Reactive (on demand) work for Building Services.

Objective

The goal is to track the amount of man hours used to maintain equipment vs. responding to customer needs.

Analysis

...

Month/ Total Hours	Pro./ PM	React./ OD	Total	% of Total
January	1795.00	1051.25	2846.25	63%
February	1273.25	1317.25	2590.50	50%
March	1073.75	1052.25	2126.00	51%
April				
May				
June				
July				
August				
September				
October				
November				
December				
YTD Total	4142	3420.75	7562.75	55%

